

	Quality Management System	Doc Ref. No	QMS-P-1
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		Initiated by	DMR Appointee
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		Approved by	Director

DMR Stainless Steel Suppliers Quality Policy

Scope

DMR Stainless Steel Supplier cc. was established in 2011 as an importer and supplier of a range of quality manufactured stainless steel, and non stainless metal products. DMR Stainless Steel Suppliers purchases (international import included), warehouses, supplies (exporting – Africa included) stainless steel and other non-ferrous and ferrous metal material/goods to, pulp, sugar, storage, architectural, automotive and petro-chemical industries. The ISO 9001:2015 quality systems shall apply to the entire company.

Policy Statement

The top management of DMR Stainless Steel is committed to the ISO 9001:2015 Quality Management System standards and will ensure that all staff members are as committed by providing training, support and keeping communication channels open.

The company shall at all times adhere to all local and where applicable international statutory and regulatory requirements as well as the ISO 9001:2015 international standard.

The quality system shall be continually improved through regular audit and review.

Our objectives are:

- To purchase and distribute top quality stainless steel and other metal products made to the highest standard as efficiently and cost effectively as possible, striving at all times to improve the purchasing, sales, and distribution processes
- To offer professional customer service sound technical advice ensuring that at all times we maintain our integrity and professionalism when dealing with customers, suppliers and staff.
- To implement and maintain the Quality: ISO 9001:2015 and subscribe to a process of continual improvement.
- To meet all statutory requirements and encourage our suppliers and service providers to do the same.
- Set Quality objectives and measurable targets with a quarterly review to ensure continual improvement in our service quality performance.
- Communicate these objectives to all employees, customers and other interested parties.
- Provide training and education for our employees to create an awareness and understanding of our Quality System.

Desigan Naidoo
Managing Director

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